Text Selections as Implicit Relevance Feedback

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Takeaway: Use text selections as feedback to improve relevance

Text Selection

(e.g., for copy & paste)

Text Selection as Feedback

- Users mark blocks of text for further manipulation
- Recorded at scale via client side JavaScript (Buscher et al, 2012)

... » Next query in session Original Modified

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Research

- 1.9% of queries have text selection (inc. search box, answers)
- 1.0% of queries have selection on result caption + follow-on query

Microsoft **SQL** Server: Checkpoint causes need for better IO ... your clustered index based on a monotonically increasing column. As such, the random write ... Identity columns provide monotonically increasing keys. SQL creates a clustered ... database.itags.org/sql-server/45383

Study

- 928 users' queries over 4 weeks
- Recorded all SERP interactions (inc. cursor, scrolls)



389 queries had selection

+ overlap in query text with follow-on query

- Binary relevance judgments inferred from clicks
- Measured MAP change with re-ranking

Systems

- **Original ranking (baseline)** from search engine
- QuerySimilarity 2.
 - Re-rank results for next query based on similarity with query-relevant snippets for the current query
- **SelectionSimilarity** 3.



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Re-rank results, favoring terms in the caption which has the text selection

Findings

- SelectionSimilarity has 6% gains in relevance
- QuerySimilarity baseline harms relevance



• Re-rank results for next query based on similarity with snippets with text selection

Method

Re-rank queries where model could be generated with both systems. Compute average precision

Conclusions

- Novel method for using text selections on SERPs as implicit feedback
- Selections as feedback improve result relevance

Change in MAP for methods vs. baseline (a) and impact of container on MAP change (b) (± SEM)

- SelectionSimilarity unaffected by container
- QuerySimilarity is better if use title only

Future Work

Build more sophisticated models that learn features of selections, including features of selected text & post-selection behavior